## Form ISR - 1

(see SEBI Circular No. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated March 16, 2023 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

#### REQUEST FOR REGISTERING PAN, KYC DETAILS OR CHANGES / UPDATION THEREOF

[For Securities (Shares / Debentures / Bonds, etc.) of listed companies held in physical form]

Α.	1/	' We request y	ou to Register	/ Cha	nnge / Update the following	Date:// g (Tick ✓ relevant box)	
		, ,			<b>0</b> , 1		
		PAN			Bank details	Signature	
		Mobile numbe	ı <b>r</b>		E-mail ID	Address	
В.	Se	ecurity Details:					
ſ	Name	e of the Issuer	Company			Folio No.:	
ſ	Name	e(s) of the Secu	urity holder(s)	1.			
ā	as pe	r the Certificat	e(s)	2.			
				3.			
	Number & Face value of securities						
1	Distin	nctive number	of securities	F	rom 1	Го	
(	Opti	onal)					
C.		/ We are subm structions):	nitting docume	ents	as per Table below (tick ✓	as relevant, refer to the	
	✓	Document /			Instruction / Re	mark	
		Information					
_		/ Details					
1	PAI	N of (all) the (jo PAN	oint) noider(s) 				
		Whether it is Valid					
	(linked to   Aadhaar):						
		☐ Yes ☐No	s DNo   LLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLLL				
					only if it is linked to Aadha Clarifications on PAN, pleas	ar by March 31, 2023* e refer to Objection Memo in <b>Page</b>	
2		Demat Account					
		Number	Also provide	Clier	t Master List ( <b>CML</b> ) of you	r Demat Account, provided by the	

	(Optional)	Depository Participant.
3	Proof of Address of the first holder	Any one of the documents, only if there is change in the address;  Unique Identification Number (UID) (Aadhaar)  Valid Passport/ Registered Lease or Sale Agreement of Residence / Driving License  Flat Maintenance bill accompanied with additional self-attested copy of Identity Proof of the holder/claimant.  Utility bills like Telephone Bill (only land line)/ Electricity bill / Gas bill - Not more than 3 months old.
		Central/State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions duly attested by the employer with date and organisation stamp  For FII / sub account, Power of Attorney given by FII / sub-account to the Custodians (which are duly notarized and / or apostilled or consularised) that gives the registered address should be taken.
		Proof of address in the name of the spouse accompanied with self-attested copy of Identity Proof of the spouse.
		Client Master List (CML) of the Demat Account of the holder / claimant, provided by the Depository Participant.
4	Bank details (to be updated for first holder in case of joint holding)	

		Bank passbook/statement attested by the Bank;
5	E-mail	
	address	#
6	Mobile	
		#

(DP: Depository Participant)

**Authorization**: I/ We authorise you (RTA) to update the above PAN and KYC details in following additional folio(s) held in my / our name (use Separate Annexure if extra space is required):

S. No.	Name of the Issuer Company	Folio No.	Quantity of securities	Face value of securities	Distinctive number of securities (Optional)

in which I / We are the holder(s) (strike off what is not applicable).

**Declaration:** All the above facts stated are true and correct.

	Holder 1	Holder 2	Holder 3
Signature	<b>✓</b>		
Name	<b>√</b>		
Full address	<b>✓</b>		
PIN			

#### Mode of submission of documents to the RTA

Please use any one of the following mode:

- 1. Through 'In Person Verification' (IPV): The authorized person of the RTA shall verify the original documents furnished by the investor and retain copy (ies) with IPV stamping with date and initials.
- 2. Through Post: Hard copies of the documents which are self-attested.

<sup>\*</sup> or any date as may be specified by the CBDT

<sup>#</sup> In case it is not provided, the details available in the CML will be updated in the folio

3. Through electronic mode with e-sign: The holder(s)/ claimant(s) may furnish the documents to RTAs electronically including by way of email or through service portal of the RTA provided the documents furnished shall have e-sign\* of the holder(s)/ claimant(s).

\*E-Sign is an integrated service which facilitates issuing a Digital Signature Certificate and performing signing of requested data by e-Sign user. The holder/claimant may approach any of the empanelled e-Sign Service Providers, details of which are available on the website of Controller of Certifying Authorities (CCA), Ministry of Communications and Information Technology (https://cca.gov.in/) for the purpose of obtaining an e-sign.

#### Note

- Holders of physical securities in listed company are mandatorily required to furnish PAN, KYC details (Contact details, Bank Account Details, Signature) and Nomination (for all the eligible folios) to enable RTA to process any service request or complaints received from the security holder(s)/ Claimants.
- Upon receipt or up-dation of bank details, the RTA shall, *suo-moto*, generate request to the company's bankers to pay electronically all the moneys of / payments to the holder that were previous unclaimed / unsuccessful.
- RTA shall update the folio with PAN, KYC details and Nominee, within timelines as mentioned in the circular no. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/670 dated November 26, 2021. However, cancellation of nomination, shall take effect from the date on which this intimation is received by the company / RTA.
- RTA shall not insist on Affidavits or Attestation / Notarization or indemnity for registering / up-dating / changing PAN, KYC details and Nomination.

#### Specimen Signature

#### Option A

- i. Security holder shall provide the following documents:
  - (a) Original cancelled cheque with name of the security holder printed on it; or
  - (b) Self-attested copy of Bank Passbook/ Bank Statement;

#### and

ii. Banker's attestation of the signature of the same bank account as mentioned in (i) above as per **Form ISR - 2.** 

#### OR

#### Option B

• The investor may get his or her signature changed or updated by visiting the Office of the RTA in person. In such a case, the investor shall sign before the authorized personnel of the RTA, along with PAN card and any one additional document mentioned at Serial Nos. 1-4 of Annexure – E of SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated March 16, 2023, in original for verification by the RTA, and submit selfattested copies of the same.

Nomination**	<ul> <li>Providing Nomination: Please submit the duly filled up Nomination Form (<u>SH-13</u>) or 'Declaration to Opt out of Nomination' as per <u>Form ISR-3</u>, in SEBI Circular No. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated March 16, 2023</li> </ul>
	Variation in Existing Nomination: Please use <u>Form SH-14</u> Oansellation of Existing Namination and artists out use Form SH-
	<ul> <li>Cancellation of Existing Nomination and opting out: use <u>Form SH-14 &amp; Form ISR - 3</u></li> </ul>

<sup>\*\*</sup> Nomination (**Form SH-13 or SH-14**) / 'Declaration to Opt-Out of nomination' (**Form ISR – 3**), has to be furnished by the holder(s) separately for each listed company.

(Page 6 & 7 is for information to investors; print out of the same is not required)

### Objection Memo that can be raised by the RTA

(only if the relevant document / details is / are not available in the folio or if there is a mismatch / discrepancy in the same or change thereof)

#### Note

RTAs shall raise all objections, if any / at all, in one instance only; the RTA shall not raise further objections on the same issue again and again, after the holder / claimant furnishes all the prescribed documents and details, unless there is any deficiency / discrepancy in the same.

No.	Item	Documents / Details to be provided to the RTA by the holder(s) / claimant(s)
1	PAN – Exceptions and Clarification	'Exemptions/clarifications to PAN', as provided in clause D to 'Instructions/Check List for Filing KYC Forms' in Annexure — 1 to <u>SEBI circular No. MIRSD/SE/Cir-21/2011 dated October 05, 2011</u> on Uniform Know Your Client (KYC) Requirements for the Securities Market, shall also applicable for holder(s) / claimant(s) of securities held in physical mode.
2	Minor mismatch in Signature - minor	The RTA shall intimate the holder at the existing address, seeking objection, if any, within 15 days
3	Major mismatch in Signature or its non-availability with the RTA	i. Security holder shall provide the following documents:  (a) Original cancelled cheque with name of the security holder printed on it; or  (b) Self-attested copy of Bank Passbook/Bank Statement;  and  ii. Banker's attestation of the signature of the same bank account as mentioned in (i) above as per Form ISR - 2
		OR
		Option B  The investor may get his or her signature changed or updated by visiting the Office of the RTA in person. In such a case, the investor shall sign before the authorized personnel of the RTA, along with PAN card and any one additional document mentioned at Serial Nos.1-4 of Annexure – E of SEBI Circular No. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated March 16, 2023, in original for verification by the RTA, and submit self-attested copies of the same.
4	Mismatch in Name	Furnish any one of the following documents, explaining the difference in names;

		<ul> <li>Unique Identification Number (UID) (Aadhaar)</li> <li>Valid Passport</li> <li>Driving license in Smart Card form, Book form or copy of digital form</li> <li>Identity card / document with applicant's Photo, issued by any of the following: Central / State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions.</li> <li>PAN card with photograph</li> <li>Marriage certificate</li> <li>Divorce decree</li> </ul>
5	Present address of the holder is not matching with the address available in the folio	In case the signature of the holder matches with the record available with the RTA, the request for change in address may be processed within the prescribed timelines.  In case there is a difference in signature, the RTA shall follow the procedure as prescribed for mismatch in signature as laid down at Para – 1 of Annexure C of SEBI Circular No. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/ 2023/37 dated March 16, 2023

(Page 6 & 7 is for information to investors; print out of the same is not required)

## Form ISR - 2

(see SEBI Circular No. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated March 16, 2023 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

#### Confirmation of Signature of securities holder by the Banker

1.	Bank Nan	ne and Branch								
2.		act details								
	Postal Add									
	Phone nui									
	E-mail add	dress								
3.	Bank Acco	ount number								
4.	Account o	pening date								
5.	Account h	older(s) name(s)				1)				
						_ `				
						2)				
						2)				
						3)				
		-1			-11 - \					
6.	Latest pno	otograph of the a	ccoun	t noid	der(s)					
							]			
		1st Holder			2 <sup>nd</sup> H	older			3 <sup>rd</sup> Holder	
		1 Holder			2 11	oluci			3 Holder	
								l		
_					<u> </u>					
7.		older(s) details a	s per i	3ank	Records					
	a) Addre	ess .								
	h\ Dhana	number								
		address								
	d) Signat	lure(s)								
1)			21					3)		
Τ)			2)					3)		
						Signatur	e ver	ified	as recorded with	n the Rank
<b>S</b> 2	al of the B	onle				Signatui	C VCI	IIICC	as recorded with	i ilie Dalik
36	ai oi ille b	ank								
		/c:	an c+··	ro)						
DI-			gnatu		Dool: N4					
ы	ce:				Bank Ma	anager				
_			ploye							
υa	Date: E-mail address									

### Form ISR - 3

# Declaration Form for Opting-out of Nomination by holders of physical securities in Listed Companies

(see SEBI Circular No. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated March 16, 2023 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

[Under Section 72 r/w Section 24 (1) (a) of Companies Act, 2013 r/w Section 11(1) and 11B of SEBI Act, 1992 and Clause C in Schedule VII and Regulation 101 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015)]

	lame of the Company : Registered Address of the Company:							
given hereundei	/ we the holder(s) of the securities particulars of which are iven hereunder, <u>do not wish to nominate</u> any person(s) in whom shall vest, all the ghts in respect of such securities in the event of my /our death.							
PARTICULARS opted out)	OF THE SECUR	RITIES (in respect	of which nomina	tion is being				
Nature of Securities	Folio No.	No. of Securities	Certificate No.	Distinctive No.				
are aware that in required to furn issued by the Co Probate of Will authority, for cla	we understand the issues involved in non-appointment of nominee(s) and further are aware that in case of my / our death, my / our legal heir(s) / representative(s) are equired to furnish the requisite documents / details, including, Will or documents saued by the Court like Decree or Succession Certificate or Letter of Administration. Probate of Will or any other document as may be prescribed by the competent authority, for claiming my / our aforesaid securities.							
Jame(s) and Address of Security holders(s) * Signature(s) Sole / First Holder Name								
Second Holder I								
Third Holder Na	me							

<sup>\*</sup> Signature of witness, along with name and address are required, if the account holder affixes thumb impression, instead of signature

## Form ISR-4

(see circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2022/8 dated January 25, 2022 on Issuance of Securities in dematerialized form in case of Investor Service Requests)

#### **Request for issue of Duplicate Certificate and other Service Requests**

(for Securities - Shares / Debentures / Bonds, etc., held in physical form)

	Date://
A. Mandatory Documents / details require I / We are submitting the following docume Depository Participant to dematerialize my / of issuance of Letter of Confirmation, received relevant, refer to the instructions):	ents / details and undertake to request the our securities within 120 days from the date
Demat Account No. (If available):	
Participant*	your Demat Account from the Depository not already available with the RTA (see <u>SEBI</u>
<u>circular dated November 03, 2021</u> in this re	
PAN Nomination / Declaration to Opt-out	Specimen Signature
folio from the information available in your CN above details for all your folios. In this regard circular dated November 03, 2021.	·
<b>B.</b> I / We request you for the following (tick	✓ relevant box)
☐ Issue of Duplicate certificate	Claim from Unclaimed Suspense
Replacement / Renewal / Exchange of securities certificate	☐ Endorsement
Sub-division / Splitting of securities certificate	Consolidation of Folios
Consolidation of Securities certificate 2	Transmission
Transposition (Mention the new order of	f holders here)

#### I / We are enclosing certificate(s) as detailed below\*\*: Name of the Issuer Company Folio Number Name(s) of the security 1. holder(s) 2. as per the certificate(s) 3. Certificate numbers Distinctive numbers Number & Face value of securities \*\* Wherever applicable / whichever details are available D.

## Document / details required for specific service request: I. ☐ Duplicate securities certificate ☐ Claim from Unclaimed Suspense Account II. Securities claimed (in numbers) (in words) III. ☐ Replacement / Renewal / Exchange of securities certificate (that is defaced, mutilated, torn, decrepit, worn out or where the page on the reverse is fully utilized) IV. ☐ Endorsement ٧. ☐ Sub-division / Splitting of securities certificate VI. ☐ Consolidation of securities certificate/Folios VII. ☐ Transmission ☐ Transposition VIII. Provide / attach original securities certificate(s) for request for item numbers III to VIII above.

Declaration: All the above facts stated are true and correct to best of my / our knowledge and belief.

	Security Holder 1 / Claimant	Security Holder 2	Security Holder 3
Signature	✓	✓	✓

Name	✓	<b>√</b>	<b>√</b>
Full address	J		
PIN	<b>√</b> □		

After processing the service request, the RTA shall issue a 'Letter of Confirmation' to the securities holder/claimant, which is valid only for 120 days. Using this 'Letter of Confirmation', the securities holder/claimant shall request the DP to dematerialize the securities, failing which the securities shall be credited to the Suspense Escrow Demat Account of the Company.

## Request for Transmission of Securities by Nominee(s) or Legal heir(s) (For Transmission of securities on death of the Sole / all holder[s] )

ISR - 5

To:					
The Listed Issuer/RTA,					
	(Name of the Listed Issuer/RTA)				
Name(s) of the Claimant(s) Mr./Ms.					
Name of the Guardian $\Box$ in case the claimant is a minor $\rightarrow$ Date	of Birth of the minor*				
Mr./Ms					
•	ppointed Guardian*				
[Multiple PAN may be entered] PAN (Claimant(s)/Guardian): ☐ KYC form attached					
Tax Status: ☐ Resident Individual ☐ Resident Minor (through Guard *Please attach relevant proof	ian) NRI PIO	☐ Others (pleas	e specify)		
I/We, the claimant(s) named hereinabove, hereby inform you about Holder(s) and request you to transmit the securities held by the decear					
☐ Nominee ☐ Legal Heir ☐ Successor to the Estate of the decease	ed Administrator of				
Name of the deceased holder(s)		Date of d	Date of demise**		
1)		DD / MM	DD / MM / YYYY		
2)		DD / MM	DD / MM / YYYY		
3)			DD / MM / YYYY		
**Please attach certified copy of Death Certificate.		<u> </u>			
Securities(s) & Folio(s) in respect of which Transmission of securi	ties is being requested	No. of	% of		
Name of the Company	Folio No.	Securities	Claim <sup>®</sup>		
@As per Nomination OR as per the Will/Probate/Succession Certifi	icate/Letters of Admin	istration / Legal			
Heirship Certificate (or its equivalent certificate)/ Court Decree, if ap	plicable.	isiranon/ Legai			
Contact details of the Claimant (s) [Provision for multiple entries Mobile No.+91                       Tel. No. STD -	may be made]				
Email Address					
<b>Address</b> (Please note that address will be updated as per address Agency records)	ess on KYC form / KY	C Registration			
Address Line 1					
Address Line 2					
City: State		PIN			
Bank Account Details of the Claimant					
Bank Name					
Account No.	11-digit IFSC				
A/c. Type ( $_{\checkmark}$ ) $\Box$ SB $\Box$ Current $\Box$ NRO $\Box$ NRE $\Box$ FCNR	9-digit MICR No	p.	1		
Name of bank branch					
City		PIN			
Please attach & tick ✓ □ Cancelled cheque with claimant's name prin (duly attested by the Bank Manager)	ted <b>OR</b> Claimant's Ba	nk Statement/Pa	ssbook		
I also request you to pay the UNCLAIMED amounts, if any, in residirect credit to the bank account mentioned above.	spect of the deceased s	securities holder	r(s) by		
<b>Additional KYC information</b> (Please tick ✓ whichever is applicable	)				
Occupation □ Private Sector Service □ Public Sector Service □ Ge	overnment Service   B	Business Profe	ssional		
☐ Agriculturist ☐ Retired ☐ Home Maker ☐ Student ☐ Forex Dealer (Please specify)	Others				
The Claimant is □ a Politically Exposed Person □ Related to a Politically Exposed Person □ Related Terms □ Related	olitically Exposed Pers	on   Neither (N	lot		
<b>Gross Annual Income</b> (₹) □Below 1 Lac □1-5 Lacs □ 5-10 Lac	es □10-25 Lacs □	25 Lacs-1crore	>1 crore		

FATCA and CRS information							
Country of Birth		Place of Birth					
Nationality		Trace of Brian					
Are you a tax resident of any country	other than India	a? □Yes □No					
If Yes, please mention all the countries			es and the associated Taxpayer				
Identification Number and its identification							
Country	Tax-Payer Ide	ntification Number	Identification Type				
<b>Nomination</b> <sup>®</sup> (Please ✓ one of the o	ptions below)						
☐ I/We <b>DO NOT</b> wish to make a no	mination. (Plea	ase tick ✓ if you do not wis	th to nominate anyone)				
☐ I/We wish to make a nomination and hereby nominate the person/s more particularly described in the <b>attached Nomination Form</b> to receive the securities held in my/our folio in the event of my / our death.							
@ Guardian of a minor is not allowed	@ Guardian of a minor is not allowed to make a nomination on behalf of the minor						
Declaration and Signature of the CI I/We have attached herewith all the re per Annexure A.  I/We confirm that the information pro I/We undertake to keep Company) / its RTA informed aboundertake to provide any other addition I/We hereby authorize Company) and its RTA to provide/sl (Name of the Company) to any governith out any splice time of information governith out any splice time of information of the Company)	vided above is that any changes on al information hare any of the vernmental or	s/modification to the above as may be required by the information provided by notation to the above information provided by notation provided by notation or judicial authors.	of my knowledge and belief.  (Name of the ve information in future and also RTAs.  (Name of the me/us including my holdings in the				
without any obligation of informing	ne/us of the sar	ne.					
Place	_						
Date		Signature of Claimant(s)					
		Signature of Claimant(s)					
Documents Attached  □ Copy of Death Certificate(s) of the deceased holder(s), duly attested  □ Copy of Birth Certificate (in case the Claimant is a minor), duly attested  □ Copy of PAN Card(s) of all Claimant(s) / Guardian, self attested  □ KYC Acknowledgment OR  □ KYC form of Claimant  □ Original cancelled cheque with claimant's name printed OR Claimant's Bank Statement/Passbook duly attested by Bank Manager  □ Nomination Form [SH-13] / Form ISR-3 duly completed  □ Individual Affidavits given by EACH Legal Heir(s)  □ Original security certificate(s)  □ Bond of Indemnity furnished by all Legal Heir(s) including claimant(s)  □ NOC from other Legal Heir(s)							

\*Note: For transmission service requests, Form ISR-4 as per SEBI circular SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2022/8 dated January 25, 2022 will not be required.